Quality Auditing

Asset Life Cycle

Compliance Management

Time & Attendance

Health & Safety

Expense Management

Environmental Auditing

Field Service Management

MOBILE SOLUTIONS

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MOBILE ESSENTIALS

mobilise your workforce...

Fire Risk Assessment

Risk Assessment

Cleaning Audits

Work Orders

NFC & QR Codes

Asset Surveys

Asset Management

Fabric Surveys

Financial Approvals

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MOBILE ESSENTIALS

Mobiess was founded in 2010 to provide focused, independent mobile solutions to organisations that want to enhance their mobile processes. Our goal is to help businesses across all sectors provide better services by mobilising their workforce.

Our software provides an advanced set of mobile applications and integration toolkits to help organisations achieve the efficiencies, knowledge and intelligence needed to succeed in the modern world.

Commercial off the shelf (COTS) software, especially products provided by an existing back office vendor, typically lacks precision and maps poorly to operational processes. Introducing a mobile working strategy extends past field workforce devices and applications, and our tools and services help organisations follow and maintain industry best practices.

Focusing purely on mobile development means mobiess can rapidly bring innovation to customers, and our applications run on all major mobile operating systems including iOS, Android and Windows. We also support corporate deployment tools or Bring Your Own environments.

The mobiess platform integrates via a series of standard API's and is compatible with most third-party software applications, allowing data to be integrated to almost any existing back office CRM/CAFM/IWMS.

Our platform's flexibility lets us deliver applications and solutions across any business sector or vertical market, allowing organisations to better support industry best practise, compliance, legislation and regulatory standards – ensuring any changes can be met effectively and with confidence.

The management team at mobiess have over 50 years of collective experience in delivering Facilities Management solutions, and together with selected partners we offer a full range of professional services to support organisations across the Facilities and Asset Management industry.

Our applications

- mobile audit & compliance e-forms
- mobile workforce service management
- mobile asset survey & audit data collection
- mobile time, expenses & mileage recording
- automated interactive voice response tool

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INSIGHT
audit and compliance data collection solutions

- Increase compliance & proactively manage risk
- Increase efficiency through improved field productivity
- Improve Health & Safety compliance
- Manage corrective actions

- Reduce administration costs and eliminate unnecessary paperwork
- Readily collate compliance data from the field
- Optional integrated auditing with service management work orders

Insight from mobiess is an audit and compliance data collection solution. Stay compliant with regulatory legislation, industry best practise and internal policies, all in one place.

Insight is a comprehensive audit and compliance data collection solution. Our advanced and simple to use audit design tools can support the most complex requirements, its powerful audit engine supports all standard response types; text, dropdown lists, checkboxes, photographs, sketches and more. Assess, manage, report and react to risk - all whilst simultaneously reducing costs.

To help speed up the process of mobilising your team we provide a suite of industry standard audit templates to get you started, including:

- PAS Fire Risk Assessment
- Asbestos Audit
- Legionella Audit
- Display Screen Equipment
- COSHH Risk Assessment
- Security Site Audit
- Injury Investigation

Create, track and manage corrective actions to completion with supporting text, pictures and sketches.

Insight is a subscription based service with minimal capital Investment which allows for rapid implementation and quick returns. Standard interfaces to most industry CRM/CAFM/IWMS systems offer a paper-free way to manage your compliance and auditing.

Key Features

- Assess, manage, report and react to risk - whilst reducing costs
- Simplify risk and compliance data collection activities, allowing your organisation to manage risk proactively
- Facilitate communication and collaboration on audits across organisational silos
- Create hierarchical question templates with unlimited complexity and number of levels
- Optional integration with the mobiess ServiceMaster module allows integrated auditing with service management work orders

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ASSET INSPECTOR
asset and property survey solutions

- Increase efficiency and reduce administration costs
- React quickly to risk
- Streamline audit processes
- Fully understand the condition of your assets
- Gain real-time asset visibility
- Deliver full accountability for company assets
- Manage multiple projects with ease
- Scan & create barcodes, NFC and QR codes to help identify assets

Asset Inspector from mobiess is a multi-project, multi-site asset audit and collection tool designed to help organisations of any size gain more detailed control over assets and maximise the return on capital investments.

Asset Inspector collects asset data faster, more efficiently and with a greater level of consistency and quality.

From property owners with a small number of buildings, to commercial asset collection agencies whose technicians run multiple projects each with hundreds or thousands of properties per project. Asset Inspector is suitable for a wide range of organisations.

Asset Inspector provides a structured approach to tagging and coding assets using configurable multi-level hierarchies and database driven pick lists, allowing use of different hierarchies for different projects or customers. This flexible and structured approach to asset coding supports Strategic Maintenance Planning and the production of accurate Fixed Asset Registers.

Support for industry standard 1D + 2D barcodes (e.g. QR codes) and NFC tagging enables quick and consistent identification of assets in line with industry/organisational best practise. Asset Inspector also supports the key features of **ISO 55000** helping your organisation gain valuable industry accreditation.

Asset Inspector is a subscription based service with minimal capital investment which enables rapid implementation and quick returns.

Key Features

- Assess, manage, report and react to risk whilst reducing costs
- Asset audit and change history recording
- Custom asset hierarchies for consistent coding of assets
- GPS mapping and tracking of assets
- Easy export of asset data to 3rd party applications
- Support for photographs and sketches
- Multiple projects support
- Web based portal for full quality assurance tracking, updates and data export
- Software rental or leased option with hardware for short term projects

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SERVICEMASTER
field service management solutions

- ⊕ Reduce operating costs by up to 15%
- ⊕ Increase efficiency through improved field productivity
- ⊕ Improve Health & Safety compliance
- ⊕ Improve business intelligence and enable better decision making

- ⊕ Reduce administration costs and eliminate unnecessary paperwork
- ⊕ Reduce unnecessary site revisits
- ⊕ Improve customer service
- ⊕ Reduce time to invoice and improve payment turnaround

ServiceMaster from mobiess is a market leading service management tool which enables organisations to communicate task activities, timesheet information and status updates with their mobile work force in real time.

ServiceMaster gives you real-time information around job execution giving you a clear picture of what is happening on-site. It lets you monitor the progress of each job in real-time against customer commitments and manages status alerts and information around your engineer's location, availability and ETA.

ServiceMaster allows you to gain project-wide efficiencies through streamlining and automating service management processes such as work order dispatch, allocation and job completion – all helping to reduce operating costs.

Heightened data visibility helps you to improve the service to all of your customers. Faster access to critical information not only enables informed decision making but helps you to deal with customer queries quickly and more efficiently.

An improved level of data integrity also supports predictive and preventive maintenance, helping you to schedule on-going work for customers.

Automated workflows and reduced paperwork allow mobile workers to focus on the job at hand. Point of Work Risk Assessments and a Hazards Register also help you improve field safety.

Key Features

- ⊕ Point of work risk assessments

- ⊕ Supervisor task assignment for remote work order dispatch

- ⊕ GPS mapping and tracking of assets and technicians

- ⊕ Optional real-time integration gateway for CRM/CAFM/IWMS systems

- ⊕ Support for NFC/RFID, 1D+2D barcodes

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TIME TRACKER
expense and time tracking solutions

- Reduce administration costs and eliminate unnecessary paperwork
- Reduce time to invoice and improve payment turnaround
- Improve decision making in real time

- Automate and integrate data into existing financial and invoicing systems
- Improve recharge time on jobs
- Track non-productive time
- Track project profitability in real time

Time Tracker from mobiess is a mobile time and expense tracking solution suitable for organisations of every size that wish to gain more control and manage their costs.
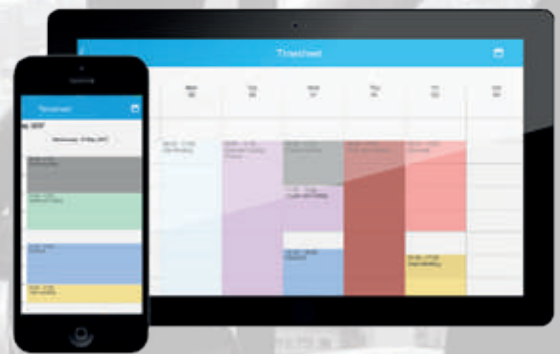
Time Tracker is fully integrated with the mobiess platform and can link data from its ServiceMaster and Communicator products, providing a single detailed view of staff and subcontract workers.

Time Tracker allows businesses to implement a simple solution for logging time sheets and expenses, track costs against Projects, Cost Codes and Work Orders. Using multiple spreadsheets can create silos of information that cannot be shared effectively within any organisation, but Time Tracker unlocks your data and makes it accessible.

Time Tracker supports all major mobile technology platforms including iOS and Android, and our mobile applications allow your teams to add expenses and time records offline anytime and anywhere for future synchronisation. Time, expenses and mileage can be entered via a browser, phone or tablet.

Time Tracker captures and tracks both productive and non-productive time which allows employees to register sick leave, holidays and administrative tasks.

Personalised views allow staff to track local project data and costs or set up role based access to projects so that staff can view only what they need.

Key Features

- Track time, expenses and mileage

- Allocate to projects, cost centre/code and work orders

- Reject, query and approve time sheets and expenses

- Manager and director approvals process

- Offline mobile application and web based portal

- Integrated with mobiess Communicator and ServiceMaster

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- Reduce administration costs
- Improve speed & ease of data collection
- Improve business intelligence & enable better decision making
- Streamline & automate mundane & time consuming processes

- Save time & realise significant financial savings
- Improve customer service & subcontractor relationships
- No capital investment - rapid ROI
- Maximise existing system investments

Communicator from mobiess allows organisations of any size to access a scalable hosted Telephony infrastructure to collect structured data through our hosted IVR platform using nothing more than a telephone.

Communicator provides the ability to collect real-time information on almost any data subject, enabling your organisation to gain tangible efficiencies through streamlined, automated processes.

Our integration tools allow data to be delivered and integrated directly into your existing business software maximising any existing investments. Information recorded by data capture can then be sent to any databases or email addresses.

The biggest advantage of IVR for small and large organisations is the proven time-saving format, leading to financial savings across the board. Users find their organisation benefits from reduced administration costs as an automated, dedicated phone-line reduces staff costs, and increases customer satisfaction.

Communicator is a subscription based service with no capital investment enabling rapid deployment and a speedy return.

Dial ☎   Task ①   Start ①
CSF ②   Pause ②
Finish ③

Key Features

- **Time Sheets:** Collect time and attendance data for employees and subcontractors

- **Employee Absence:** Self Service administration of absenteeism, allowing your employees to register illness and absence from work

- **Meter Readings:** Collect meter readings and other counter based data using site based staff or from customers directly

- **Customer Surveys:** Collect and collate compliments and customer feedback

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